

Client Support Quick Reference Card

AIP Client support Hotline: **888-382-2721**
For support outside of the US: **+1 212-855-8099**

Client Support will be available
Mon - Fri, 24 hrs; Saturday 12:00 AM - 4:00 PM ET
AIPSupport@dtcc.com

FOR SUPPORT REGARDING:

- › NSCC AIP Support — Test or Production (options 5, 5, 2)
- › Password Reset (options 5, 1)
- › NSCC Connectivity Support (options 5, 2)
- › Billing Questions should be emailed to billingsupport@dtcc.com

PLEASE HAVE THE FOLLOWING INFORMATION AVAILABLE:

- › AIP NSCC Participant Number or AIP Data Trak Originator code
- › Environment: PSE (Test) or Production
- › AIP Data Trak or AutoRoute ID
- › AIP Control Number (if Applicable)

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